

Code: EC8T3C

**IV B.Tech - II Semester - Regular Examinations - March 2018**

**MANAGEMENT SCIENCE  
(ELECTRONICS AND COMMUNICATION ENGINEERING)**

Duration: 3 hours

Max. Marks: 70

**PART – A**

Answer *all* the questions. All questions carry equal marks

11x 2 = 22 M

1.

- a) Define division of labour principle.
- b) List out the different communication systems.
- c) What is the role of ethics in management?
- d) Describe the functional layout.
- e) Define attribute.
- f) What is the importance of Inventory control?
- g) What is meaning of JIT?
- h) List out the operational functions of Personnel Management.
- i) Explain the performance appraisal.
- j) What is bench marking?
- k) State the components of economic environment.

## PART – B

Answer any **THREE** questions. All questions carry equal marks.

3 x 16 = 48 M

- 2.a) Management is regarded as an art by some, science by others.” In the light of this statement, explain the exact nature of management. 7 M
- b) What do you understand by matrix organization? Under what situation this organization structure would be appropriate? Illustrate your answer with example. 9 M
- 3.a) Discuss the main techniques of the statistical quality control. 8 M
- b) Can productivity be improved with the help of plant layout? Explain your answer with reference to product and process layouts. 8 M
- 4.a) Describe the different levels of CMM model. 6 M
- b) The ABC Co. is planning to stock a new product. The Company has developed the following information:  
Annual usage = 5400 units  
Cost of the product = Rs.365/- per unit  
Ordering cost = Rs.55/- per order  
Carrying cost = 28% cost of the product

- i) Determine the optimal number of units per order
- ii) Find the optimal number of orders/year

What is time gap between one order to another order?

10 M

5.a) What is marketing segmentation? Explain need for segmentation of market.

8 M

b) Differentiate job evaluation Vs merit rating.

8 M

6.a) Planning involves a choice between alternative courses of action. Comment.

8 M

b) Explain the steps involved in strategy formulation and implementation.

8 M